

Active OOSH Spring Vacation Care – Free Day Promotion

TERMS & CONDITIONS

Vacation Care Period: Monday 28 September 2026 to Monday 12 October 2026, inclusive.

1. Eligibility

1.1 This offer is available to eligible new Active OOSH enrolments processed between **Thursday 3 September 2026 and Friday 9 October 2026**, inclusive. A **new enrolment** means a child who has not previously been enrolled with or attended any Active OOSH service before **3 September 2026**.

1.3 The offer is also available to children who are already enrolled with Active OOSH but **have not attended Vacation Care during 2026**. This includes children who have attended Before School Care or After School Care during 2026 but have not attended Vacation Care.

2. Free Day

2. Free First Day of Vacation Care

2.1 Each eligible child will receive **one free day of Vacation Care** during the Active OOSH Spring Vacation Care period, from **Monday 28 September 2026 to Monday 12 October 2026**, inclusive.

2.2 The free day will be applied to the child's **first confirmed Vacation Care booking** during the Vacation Care period.

2.3 If the child is absent from their first confirmed Vacation Care booking, the free day will be applied to that booking and will **cover the applicable absence charge**.

2.4 Where the free day has been applied to an absent booking, the child will **not be entitled to another free day** if they subsequently attend Vacation Care during the promotion period.

2.5 The offer is limited to **one free day per child**, regardless of the number of Vacation Care days booked or the number of Active OOSH services attended.

3. Booking Requirements

3.1 The child's enrolment must be fully completed and accepted by Active OOSH.

3.2 The Vacation Care booking must be confirmed before the child attends.

3.3 All bookings are subject to availability and Active OOSH's usual enrolment and booking requirements.

4. What the Offer Includes

4.1 The offer covers the advertised Vacation Care session fee for one eligible day.

4.2 Any programmed activity included in the advertised session price is also included.

4.3 Optional purchases, additional services or other additional costs are not included in the offer.

4.4 The promotional discount will be applied **before any applicable Child Care Subsidy (CCS)** is calculated.

5. Cancellations & Non-Attendance

5.1 Active OOSH's standard cancellation and non-attendance conditions continue to apply.

5.2 If the child does not attend their first confirmed Vacation Care booking, the free day will be applied to that booking and will cover the applicable absence charge.

5.3 The free day cannot be transferred to a later booking where the child subsequently attends Vacation Care.

5.4 **No additional free day will be provided** where the free day has already been applied to an absent booking.

6. General Conditions

6.1 The offer is **non-transferable** and cannot be exchanged for cash or account credit.

6.2 The offer cannot be applied retrospectively.

6.3 The offer cannot be used in conjunction with any other promotional offer.

6.4 Active OOSH reserves the right to verify a child's eligibility before applying the promotional discount.

6.5 Active OOSH reserves the right to refuse the offer where the eligibility or booking requirements outlined in these Terms & Conditions have not been met.