

Active OOSH Plattsburg Spring Vacation Care – Free First Day Promotion

TERMS & CONDITIONS

Vacation Care Period: Monday 28 September 2026 to Monday 12 October 2026, inclusive.

1. Eligibility

1.1 The promotion is available to **all children enrolled with Active OOSH Plattsburg**, subject to the terms and conditions below.

1.2 The promotion is also available to children who complete a new Active OOSH Plattsburg enrolment between **Thursday 3 September 2026 and Friday 9 October 2026**, inclusive.

2. Free First Day of Vacation Care

2.1 Each eligible child will receive **one free first day of Vacation Care** during the Active OOSH Plattsburg Spring Vacation Care period, from **Monday 28 September 2026 to Monday 12 October 2026**, inclusive.

2.2 The free day applies to the child's **first confirmed Vacation Care booking** during the Vacation Care period.

2.3 If the child is absent from their first confirmed Vacation Care booking, the free day will be applied to that booking and will **cover the applicable absence charge**.

2.4 Where the free day has been applied to an absent booking, the child will **not be entitled to another free day** if they subsequently attend Vacation Care during the promotion period.

2.5 The offer is limited to **one free day per child**, regardless of the number of Vacation Care days booked.

2.6 The offer is only available on days that Active OOSH Plattsburg is operating.

3. Booking Requirements

3.1 The child must have a fully completed and accepted Active OOSH Plattsburg enrolment.

3.2 The Vacation Care booking must be confirmed before the child attends.

3.3 All bookings are subject to availability and Active OOSH Plattsburg's usual enrolment and booking requirements.

4. What the Offer Includes

4.1 The offer covers the advertised Vacation Care session fee for the child's first attended day.

4.2 Any programmed activity included in the advertised session price is also included.

4.3 Optional purchases, additional services or other additional costs are not included.

4.4 The promotional discount will be applied **before any applicable Child Care Subsidy (CCS)** is calculated.

5. Cancellations & Non-Attendance

5.1 Active OOSH's standard cancellation and non-attendance conditions continue to apply.

5.2 If the child does not attend their first confirmed Vacation Care booking, the free day will be applied to that booking and will cover the applicable absence charge.

5.3 The free day cannot be transferred to a later booking where the child subsequently attends Vacation Care.

5.4 **No additional free day will be provided** where the free day has already been applied to an absent booking.

6. General Conditions

6.1 The offer is **non-transferable** and cannot be exchanged for cash or account credit.

6.2 The offer cannot be applied retrospectively.

6.3 The offer cannot be used in conjunction with another promotional offer.

6.4 Active OOSH Plattsburg reserves the right to verify eligibility before applying the promotional discount.

6.5 Active OOSH Plattsburg reserves the right to refuse the offer where the enrolment or booking requirements outlined in these Terms & Conditions have not been met.